## Coronavirus Risk Assessment



| Risk Assessment For: | Reducing the risk of transmission of Coronavirus (Covid-19)  |             |  |
|----------------------|--|-------------|--|
| Areas covered:       | Clarion workplaces Working within people's homes Clarion communal areas Our partners (contractors) |             |  |
| Created by:          | Clarion Health & Safety Team   |             |  |
| Date:                | 12 <sup>th</sup> January 2021  | Review Due: | Weekly and upon changes in Government Advice |
| Version:             | 2.0  |             |  |

## Control measures in place to reduce the risk

- All Clarion employees continue to receive detailed instruction, based on the current Government guidance and the findings of risk assessment, on required controls to reduce the risk of transmission. These controls are strictly monitored to ensure understanding and compliance.
- Clarion employees will not be conducting work away from home where:
  - They have tested positive for Covid-19 until such time that they are advised it is safe to do so by a medical professional (minimum 10 days)
  - They experience symptoms related to Coronavirus (high temperature, new continuous cough, loss of taste or smell) and will be subject to a minimum 10 day self-isolation
  - A member of their household has tested positive or is experiencing symptoms being subject to 10 day self-isolation
  - They have been in contact with a confirmed case and have been advised to self-isolate for 10 days (via Test & Trace)
- Wherever possible (providing a suitable outcome can be achieved), services are provided remotely, removing the need for in-person contact or home visits.
- Where Clarion workplaces remain open, for field-based employees to access welfare facilities and stores, or for specific operational situations, offices and facilities comply with the Governments Covid-Secure requirements.
- Where there is a requirement to enter a person's home, to complete an inspection, repair or conversation, the safety of all parties is paramount with the following controls being implemented in addition to any standard safety controls required to complete the task/service:
  - Maintaining 2m distancing at all times from colleagues (including contractors), residents, customers, and members of the public
  - Where it is not possible to maintain a 2m distance, and the task/service is necessary, enhanced control measures including the wearing of face coverings and PPE as required will be implemented
  - Keeping visits down to the minimum time required to perform the task/service and face to face exposure limited
  - Ensuring regular handwashing is completed and where handwashing facilities are unavailable to use hand sanitiser or wear disposable gloves (single use only)

- Avoiding unnecessarily touching surfaces within people's homes and cleaning hands or donning a clean pair of gloves before entering
- Increasing ventilation within people's homes with windows and doors open where possible for airflow
- Not eating or drinking, or using toilet facilities within a person's home
- Practicing good respiratory hygiene i.e. coughing and sneezing into a tissue or the crook of their elbow if not wearing a face covering
- Avoiding travel by public transport, or where this is not possible avoiding peak travel times and practicing social distancing
- Travelling alone rather than sharing vehicles. Where this is not possible, enhanced control measures are implemented with windows open and face coverings worn by all with enhanced cleaning regimes for touch points within pool or shared vehicles
- All controls detailed above are applicable to Clarion employees working within communal areas
  with enhanced cleaning regimes being implemented focussing on frequent touch points such as
  door handles and entry buttons, lift controls and handrails using disposable cleaning cloths.
- Where works/services are being delivered by our partners (contractors), Clarion have ensured that robust controls are in place to reduce the risk of transmission, in line with our own approach

Controlled risk level LOW