

Staying COVID-19 Secure in 2021

We confirm we continue to comply with the government's guidance on managing the risk of COVID-19 in the workplace

- We carry out Coronavirus risk assessments and share the results with all our employees
- We have cleaning, handwashing and hygiene procedures in line with guidance
- We have taken all reasonable steps to help people work from home and offer remote provision of services to our customers
- Where services are provided in our customers' homes we have safe systems of work to protect our staff and customers
- We have taken all reasonable steps to maintain the current 2m distance in the workplace and more where possible
- Where people cannot be 2m apart, we have done everything practicable to manage and reduce opportunity for transmission risk
- We monitor and update our practices in line with changes in government guidance to ensure we follow the most current practices for safety

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Clare Miller - Group Chief Executive 12th January 2021

Who to contact: Paul Johnston – Director of Safety