



**CLARION
FUTURES**

Water smart

A stay warm, save money guide

When you use water at home, you also contribute to your energy costs too.

The average UK household uses around 330 litres every day.

Look out for these symbols on each page



Essential
information



Money saving
advice



Useful tip



Additional
support



If you have gas central heating, around 15% of your heating bill is from heating water. This is on average about £80 a year.

Reducing the amount of water you use will not only lower your water bills (if on a water meter), but your energy bills too.





Could a water meter help you?

Having a water meter fitted means that you only pay for the water you use.

Contact your water company and they will help you decide if this is right for your household. The fitting of water meters is free.

If you are already on a water meter, and need to use a lot of water because of medical conditions or you have three or more children, you may be able to go on watersure. This caps your bills, regardless of how much you use. Ask your water company for more information.



Struggling to pay your water bills?

Most water companies offer a cheaper rate if you are on a low income or struggling to manage your water costs. Check your supplier's website or call them to find out more.

The Consumer Council for Water has a list of all the help available to households.

Go to www.ccwater.org.uk





Further free support

All water companies offer extra help for customers who have additional needs. This help includes:

- > Receiving water when services are interrupted
- > Understanding and managing water bills
- > An identification scheme to ensure that anyone calling at your home on water business is genuine.





Get in touch

Free and practical help for all Clarion Housing residents with getting the best deals on your water costs.

myclarionhousing.com/guideline

Email: guideline@myclarionhousing.com

Help and guidance is by Clarion Futures Money and Digital. A charitable foundation, Clarion Futures, will invest £150 million over 10 years to deliver one of the largest social investment programmes in the country. Clarion Futures is part of Clarion Housing Group, which also comprises the country's largest housing association, a property development company and a repairs and maintenance service.



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